



## EXCHANGE (AND RETURN) FORM

- **NOTE!** If you're only returning products, please use the order invoice as return form instead.
- Please send your return to: **Tieroom, European Business Centre, 6 Thornes Office Park, Monckton rd, Wakefield, WF2 7AN, UK**
- Return shipping costs are paid by the customer, but Tieroom will reimburse shipping costs if products are faulty or flawed.
- Tieroom pays the shipping costs of any new/exchange products.
- Returned products need to be in resellable condition.
- If you received the 3 or more-discount but your return makes the discount void, the difference will be adjusted in the refund.

**NAME:** \_\_\_\_\_ **ORDER NO:** \_\_\_\_\_

- RETURN:** I want a refund for all products returned (with this case ticked, no need to list products below).
- EXCHANGE:** I want to exchange to the products listed below (please specify product name and product type):


**New address?** (if your return is an exchange and new products are to be sent to another delivery address than the one in your order)

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If you have any questions you're welcome to e-mail us at [info@tieroom.co.uk](mailto:info@tieroom.co.uk).  
Have a lovely day, and welcome back to Tieroom.